

MacuHealth®

70 E. Long Lake Road – Bloomfield Hills, MI 48304 www.macuhealth.com

WALMART.COM IS SELLING COUNTERFEITS PRODUCTS ENDANGERING THE PUBLIC KNOWINGLY


1. We do not sell on any Walmart Marketplace (Walmart.com or stores)
2. Products on Walmart are **counterfeit products** from unsavory actors violating:
 - a. MacuHealth's trademarks
 - b. The public's trust
 - c. The public's health and safety.
3. We are constantly:
 - a. Buying the **counterfeit products** to establish that they are indeed counterfeit.
 - b. Proving them as counterfeits.
 - c. Going thru the process to prove to Walmart they have counterfeit.
This takes 3 to 5 days per listing and for full disclosure the counterfeiter can set back up in 1 hour as a new store and we can do nothing about it.
4. **WE HAVE NOTIFIED WALMART.COM THEY ARE CONTINUING TO SELL COUNTERFEIT PRODUCTS TO THEIR CUSTOMERS AND THEY HAVE SIMPLY CHOSE NOT TO RESPOND.**
5. We are a registered vendor of Walmart.com, which is mandatory to challenge counterfeit products being sold there.
6. Our usual authentication process was to tell accounts that if it doesn't say sold by MacuHealth then it's a counterfeit product, which is still true. We do not use distributors, and we do not let any accounts sell our products on 3rd party marketplaces.
7. We are looking at legal action and consumer protection action to get this to stop.

I will keep you updated and continue to inform our doctors as soon as we have updates.

If one of your Doctors needs assistance to right a wrong for a patient that bought a counterfeit, ask for the counterfeit bottle purchased and the patient invoice, then contact customer service to process the replacement the bottle.

More to come

Thanks



Frederic J. Houhet
Founder and CEO
MacuHealth